

Terms and Conditions

Bridge House

Effective Date: 3/19/2025

Welcome to **Bridge House**. These Terms and Conditions outline the rules and regulations for the use of our services. By accessing or using our services, you agree to comply with and be bound by these terms. If you do not agree with any part of these terms, please do not use our services.

1. Definitions

- **"Company," "we," "our," or "us"** refers to Bridge House.
- **"You," "your," or "customer"** refers to the individual or entity using our services.
- **"Services"** refers to assessment, diagnostic, and treatment of mental health conditions.

2. Use of Services

- You must be at least 18 years old to use our services.
- You agree to provide accurate and truthful information when using our services.
- Our services are for lawful purposes only. You agree not to use them for any illegal activities.

3. Confidentiality and Privacy

- We are committed to protecting your privacy and will handle your information in accordance with our Privacy Policy.
- Your information is confidential and will only be shared as required by law or with your explicit consent.

5. Payment and Refund Policy

- All service fees must be paid in full before services are rendered.
- Please refer to our **Guarantor Agreement** for additional information.

6. Liability Disclaimer

- We are not liable for any indirect, incidental, or consequential damages resulting from the use of our services.
- By participating in the Bridge House program, you understand that participation in the program involves many inherent risks and dangers that may put you at risk of serious illness, injury, or death.
- By participating in the Bridge House program, you are assuming any risk you may suffer, property damage, illness, severe personal injury, or even death.

8. Dispute Resolution

- All disputes will first attempt to be resolved through the Clinical Director, and if necessary, the Executive Director as per Bridge House dispute protocol.
- Any disputes arising from the use of our services shall be resolved through arbitration in the state of Utah. This will be done by using a single arbitrator and administered by the American Arbitration Association (AAA) in accordance with its Commercial Rules then in effect, and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. The arbitrator shall be selected by mutual agreement between Bridge House and the resident/family. If both parties are unable to agree on a single arbitrator, the arbitrator shall be selected by AAA.
- Any disputes arising from the use of our services shall be resolved through arbitration in Salt Lake City, Utah. The location and time will be agreed upon by the parties or, in the absence of an agreement, by the arbitrator.
- The expense of the arbitration, including the compensation of the arbitrator, shall be borne equally between the parties.

9. Changes to Terms

- We reserve the right to update or modify these terms at any time. Changes will be effective immediately upon posting on our website.
- Your continued use of our services after any changes constitutes acceptance of the revised terms.

10. **Governing Law**

- These Terms and Conditions are governed by and construed in accordance with the laws of the State of Utah, USA.

Contact Information:

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